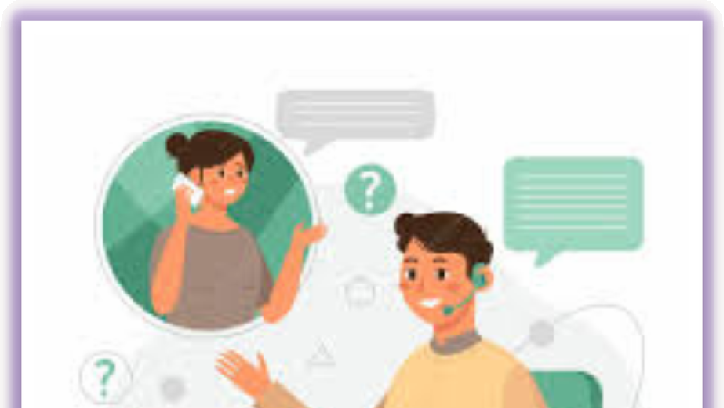
CUSTOMER CARE REGISTRY



**SOLUTION REQUIREMENT**



# TEAM DETAILS:

**Team No College Name Department**

**:** PNT2022TMID31494

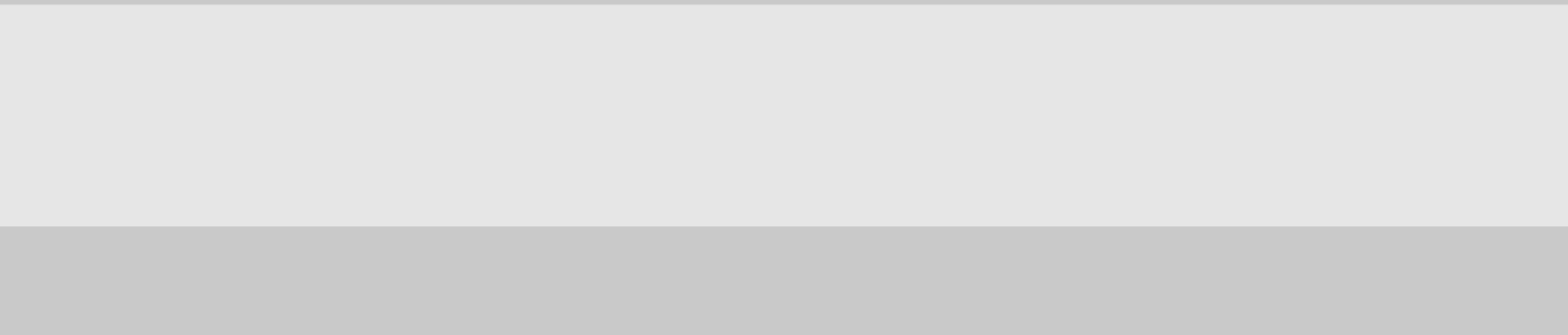
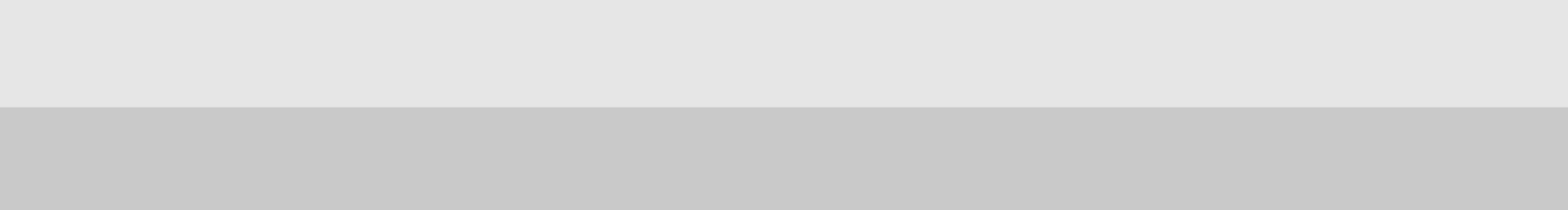
**:** Dr.N.G.P.Institute of Technology

**:** Electronics & Communication Engineering

# PROBLEM MEMBERS :

* Vigneshwaran D
* Suresh kumar R
* Suriyan D
* Azil Krishnan S

# Solution Requirements 2



**PROJECT DESIGN PHASE –II**

# SOLUTION REQUIREMENT

**DATE 08 Nov 2022**

**TEAM ID** PNT2022TMID31494

**PROJECT NAME**

CUSTOMER CARE REGISTRY

**MAXIMUM MARKS** 4 Marks

# Solution Requirements 3

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Functional Requirements:**  The following requirements are the functional requirements of the proposed solution. | | | | |
|  | **FR No** | **Functional Requirement(Epic)** | **Sub Requirement(Story/ Sub-Task)** |  |
| 1 | User Registration | Registration throughGoogle  Registration through Form Registration through Gmail |
| 2 | User Confirmation | Confirmation via OTP  Confirmation viaEmail |
| 3 | User Login | Login via Google Login with |
|  |  |  | Email id and Password |  |
| 4 | Admin Login | Login via Google Login with Email id and Password |
| 5 | Query Form | Description of the issues Contact information |
| 6 | E-mail | Login alertness |
| 7 | Feedback | Customer feedback |
| **Solution Requirements** 4 | | | | |

**Non-functional Requirements**:

The following requirements are the non-functional requirements of the proposed solution.

|  |  |  |
| --- | --- | --- |
| **FR No** | **Non-Functional Requirement** | **Description** |
| 1 | Usability | To provide the solution to the problem |
| 2 | Security | Track of login authentication |
| 3 | Reliability | Tracking of decade status through email |
| 4 | Performance | Effective development of web application |
| 5 | Availability | 24/7 service |
| 6 | Scalability | Agents scalability as per the number of customers |

# Solution Requirements

**Thank you**

